



Privacy Policy

Effective Date: January 20, 2025

Scope of This Policy

This Privacy Policy applies to personal information collected in connection with our business operations, including through our website (nstarba.com), Google Business forms, email communications, phone calls, and other interactions related to our real estate brokerage and advisory services.

Information We Collect

We may collect the following types of personal information: names, email addresses, phone numbers, physical addresses, and financial information related to property transactions. This data is collected through website forms, Google Business account, email, phone communications, and transaction-related documentation.

Legal Basis for Processing

We process your personal information based on one or more of the following: your consent, contractual obligations, legitimate business purposes, and legal or regulatory requirements.

How We Use Your Information

We use personal information for property underwriting & transactions, client communications, marketing & outreach, and compliance with legal obligations.

Sharing Your Information

We do not sell personal information. We share data only with parties involved in your transaction (title companies, lenders, attorneys), service providers under confidentiality agreements, and technology platforms such as Google Workspace and CRM systems.

Your Privacy Rights

You have the right to access, correct, delete, and opt out of marketing communications. Contact us at hello@nstarba.com or call 512-222-6826 to exercise these rights.

Cookies and Tracking Technologies

Our website may use cookies, analytics tools, and similar technologies to improve user experience and analyze website traffic. You can manage or disable cookies in your browser settings.

Sensitive Information Disclaimer

We do not request or collect highly sensitive information such as Social Security numbers or bank account numbers unless necessary for a specific real estate transaction and authorized by you.

Data Security

We implement administrative, technical, and physical safeguards, including two-step authentication, restricted access, and encrypted data storage via Google Workspace.

Data Retention

We retain personal information only as long as necessary to fulfill the purposes described or as required by law.

Third-Party Links and Content

Our website may contain links to third-party sites and embedded content. We are not responsible for the privacy practices of these third-party websites.

Minors' Privacy

We do not knowingly collect or process personal information from individuals under 18 years of age. If collected unintentionally, it will be deleted promptly.

No Discrimination & Complaints

We will not discriminate against you for exercising your privacy rights. If you have concerns or complaints regarding our handling of personal information, please contact us using the information provided below.

Updates to This Policy

This Privacy Policy may be updated from time to time. Changes will be posted on our website with the updated effective date. Last Updated: August 04, 2025

Contact Us

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